

GETB's Solutions

MiCare Mobile App USER MANUAL



Mencapai Kejayaan

MiCare Mobile App MyMed Key Features

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E-Medical Card

Locate Panel Providers

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View Claims History







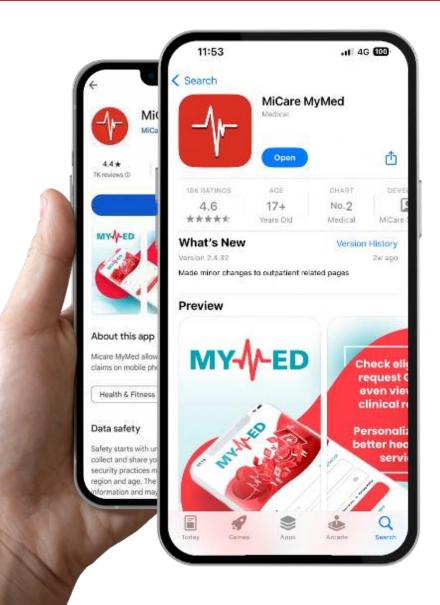
Welcome Email

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Please refer below for steps to register in the MiCare Mobile Apps:

- 1. Search for iOS devices at the App Store for "MiCare MyMed" (without the quotes)
- 2. Search for "MiCare Mymed" (without the quotes) for Android devices at Google Play
- 3. Use your undersigned User ID below to register as a new user
- 4. Key in your temporary password as shown below to log in to Mobile Apps (If you have logged in to the web portal, please use your new password)
 - Your User ID: NRIC/Passport No without dash
 - Your First-time login: DOB (ddmmyyyy)

Kindly take note that if you did not receive Welcome Email, you can use login credential to access our mobile apps.



MiCare Mobile App How to Download

Open Google Play / Apps Store / App Gallery on the phone & find "MiCare MyMed" or scan the QR Code to download the MyMed app







Download on the

App Store





Private & Confidential

Login MyMed App

If you forgot your user ID or password, please contact MiCare via callcenter@micaresvc.com or call our toll free No 1800-88-7940, for assistance.

To view Insured account:

Login Details

User ID : NRIC/Passport No. (Format: without "-")

> Password : DOB (Format: ddmmyyyy)

Sample: User ID: 80000112222 Password: 00001980



Login Page Login with the User ID and password provided Change Password Welcome Page No registration required (First timer only) (First timer only) al 🕈 🚥 .ii 🗢 🚥 9.36 Good Morning. **Change Password** Welcome MY--ED MY--ED Alan Tan Q Search For Parel Provider Welcome to our smart apps (MyMed) specially designed for our valued 當 customers. MyMed provides personal claims Guarantee claim LOGIN REGISTER LOGIN REGISTER Set your new password so you can legin Letter (GL) Submission information including status of your Email/User® Guarantee Letters and Claim Whats Hot accessible at your finger tips. imail / User ID A Change Password Passions YOUR HEALTH -05 By logging in, you are opres to the Terms of Kee 5 Privacy Palley PRIORITY New Possword By logging in, you are agree to the Terms of Use & Privacy Palicy Passw0rd1234 -Confirm New Password ********* 025 **Birthday Greeting** Forgot your Weer (D or Pensword)* Forgot your liter ID or Password? Your New Password must: 🗸 Have at least 8 characters Birthdau X Have uppercase, lowercase and numbers (eg. A.b.2) Have at least one special characters[Eg. (6.5%) Not be the same or your user!!! X Match Confirm Password **Benefits and Utilization** Employee/Policy Holder Dependent/Insured M/CARE MICARE D 60 (h) version 2.0 Version 2.0 1 cine highlight. miniate

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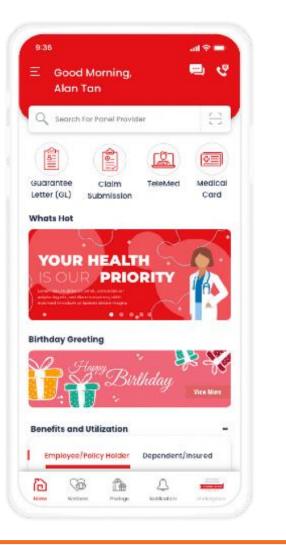
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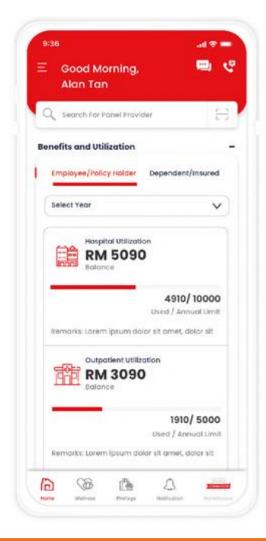
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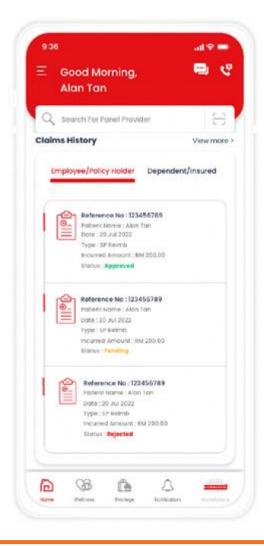
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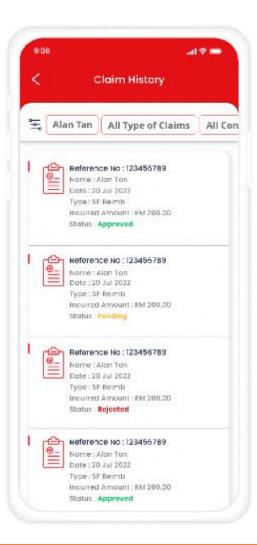
TeleMed

Dashboard – Utilization & Claim History

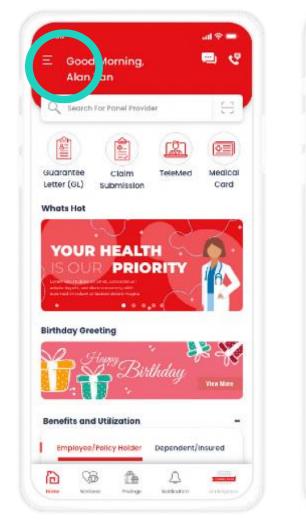


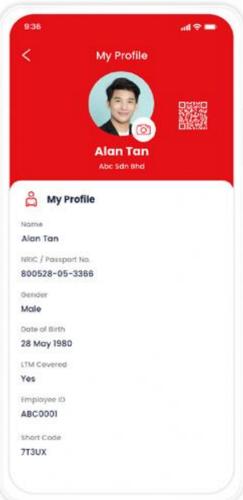




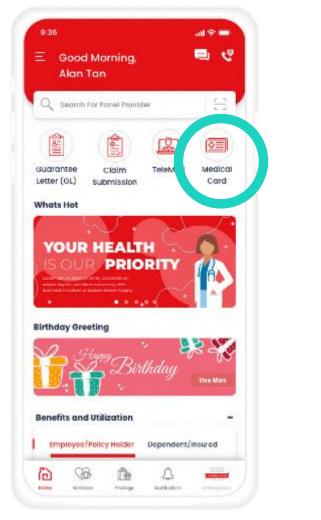


My Profile





Medical Card





Panel Provider Locator How to Find and Choose a Panel Provider

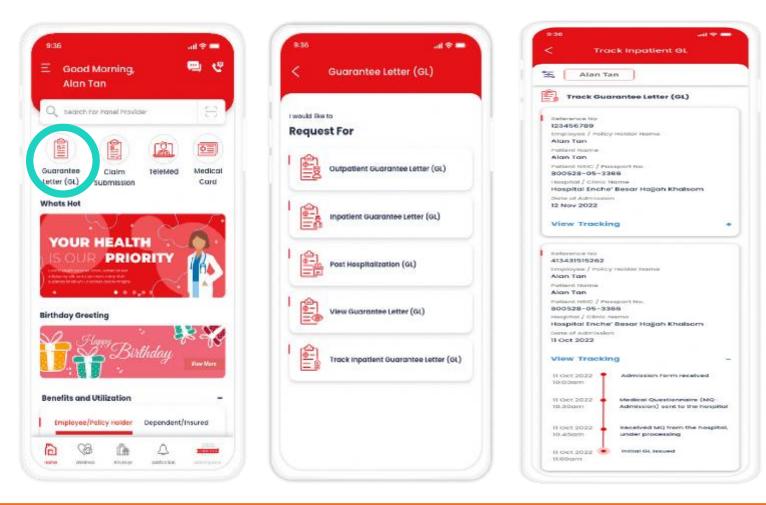
Col Constantion of a set of the former	756 0 .1 × D	X	Go to the home screen and click on the "Search for Panel Provider" tab.
Q. Serve to care instant Image: Compared France instant Benefits and Utilization The model of the compared instant Demos Account Demos Account	Locations	Type of Fanel Providers 4	Filter locations and types of panel providers according to your
Variage Departed Access	John CR 3 K	Pharmacy R Dennacy R	 preferences. Please refer to Preferred Hospital & GP network in EMU website
Reset UN The UN1 100000 Note at 000/100000.00 0.021/head at	KURLA LIMPLE	Carton &	³ Use the Locations filter to search by proximity or state preference.
In a model of an an operation of the second	NECERI SEVELAN		Utilize the Type of Panel Provider filter to narrow down your options, such as by choosing Hospital.
Constant Con	Salidads in a		The map displays the nearest hospitals.
anta en antica	Rati 🧰 💼 ara da K. rana Wokład 🔿 🖗	Harris Carlos Arrianos Konte Macelator (* 1910)	6 Select your preferred hospital.
Q. second defend results Q. second defend resecond resecond results	Q Search Forni Vourder Hecalizat Resert Demo Accunt	C. Search for Farel Result Macabal Near Me. Demo Assunt	View the hospital's details in the listing, including its address, operat
Bagther Long Kon Habiter Long Kon Station Frankling Spirm	Bit y Vine Looing Vine Set avon Et a note 2 56 km) Oceaning Tools Mental Pa	Mary Mary Exiting Mary States 2 Silver 2 Silver Science 1 Silver Mary Mill	hours, and telephone number.
50 слов, съми за съми	Scherz, - Scherz, - Scherz, - Teterster, - +003-05154010	All a Ly	10 10 rou can lavonte, share, or can the hospital directly.
Starting Control of Starting	8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	👼 sax 9 • दे 🐛 न Treate Dev Cel 12797	Finally, navigate to the hospital by choosing directions.
			¹⁰ Pick Google Maps or Waze for navigation.

Request Guarantee Letter Inpatient GL

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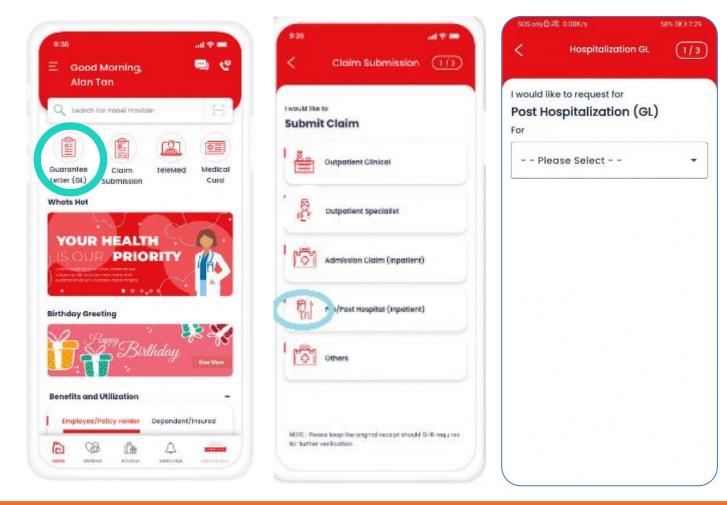
Track Guarantee Letter

For inpatient guaranteed letter only



Request Guarantee Letter

Post Hospitalization GL (for post on per GL arrangement only)



Claim Submission Pre/Post Hospitalization

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Submit	Submit Another Claim

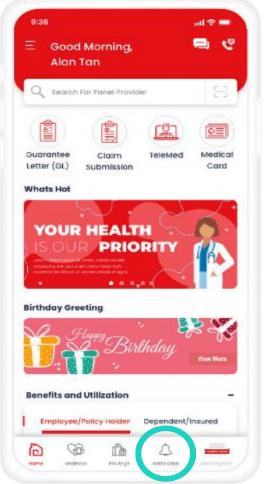
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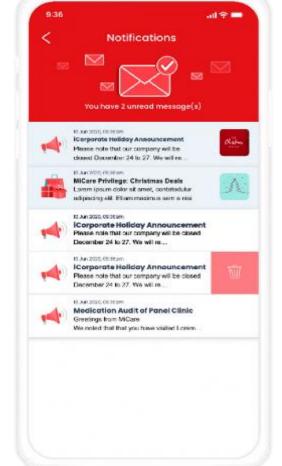
Claim Submission Inpatient Claim

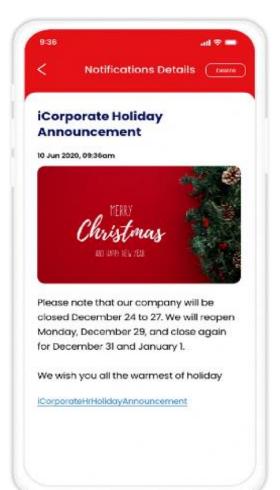
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Lang Changer and Street			₩ .	Any amendment due to error in data entry or
Distriction in the second	Others		Final Diagnosis	Incorrect/incomplete document upload should be done within the same day (latest by 12.00 midnight)
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Notification

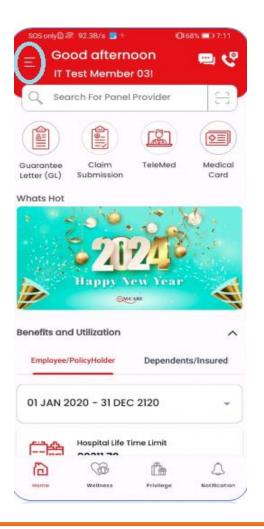








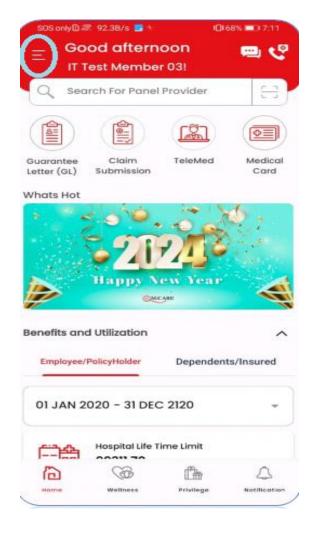
Change Password

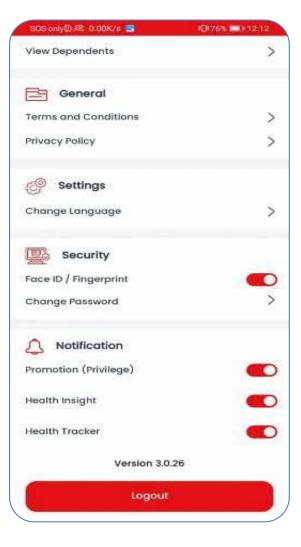


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Logout





Contact Details

MiCare

Great Eastern Takaful Berhad





1800-88-7940 (24/7 Medical Helpline (Toll-Free)

03-7847-4304 (24 Hours Fax No)



callcenter@micaresvc.com

Claim Submission

Micare Claims HQ : claims HQ : claimshq@micaresvc.com

GETB Claim : groupclaims_submission@greateasterntakafu <u>l.com</u>

Card Replacement & Other Queries

enquiry@emgs.com.my 03-27825888

https://eclaims.micaresvc.com