



Great Eastern Takaful Berhad (GETB) International Student Medical Takaful Via Education Malaysia Global Services (EMGS)

GETB X EMGS



Great Eastern Takaful Berhad is a member of PIDM. The benefit(s) payable under eligible certificate/product is (are) protected by Perbadanan Insurans Deposit Malaysia (PIDM) up to limits.

Please refer to PIDM's Takaful and Insurance Benefits Protection System (TIPS) Brochure or contact Great Eastern Takaful Berhad or PIDM (visit www.pidm.gov.my).

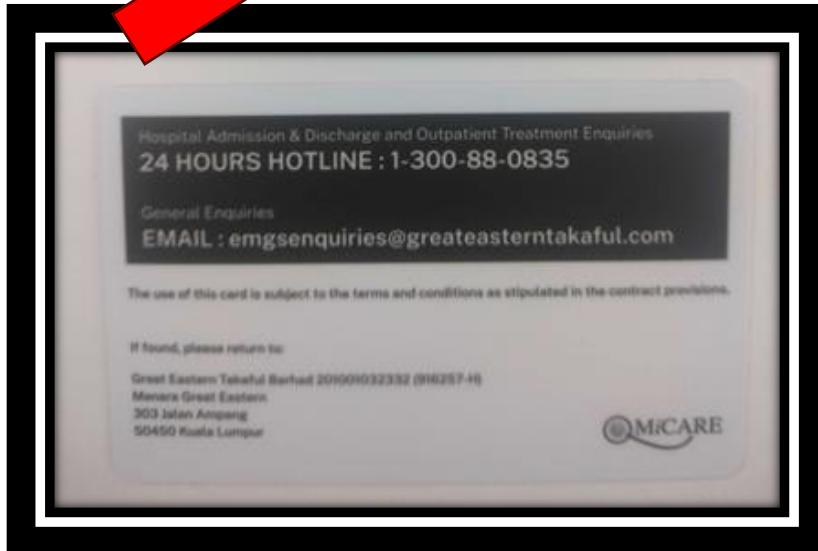
You may obtain a copy of the PIDM's TIPS Brochure from Great Eastern Takaful Berhad official website : (<https://www.greateastertakaful.com/content/dam/corp-site/takaful/geltk/brand-comms/footer/getb-bcd-hp-pidm-brosur-tips.pdf>)

Healthcare Card

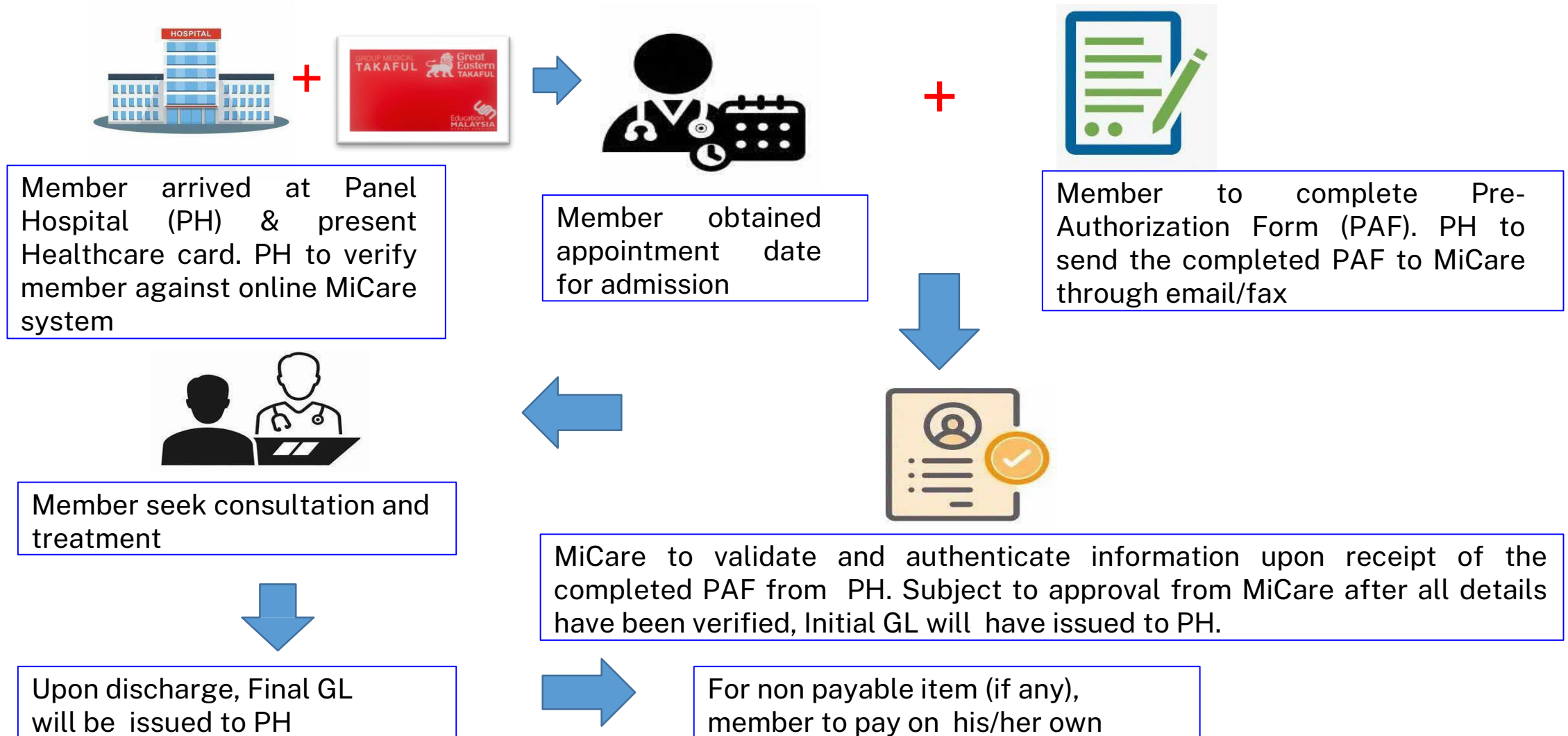


It is compulsory to use this Healthcare Card when seeking treatment at any Panel GP Clinic

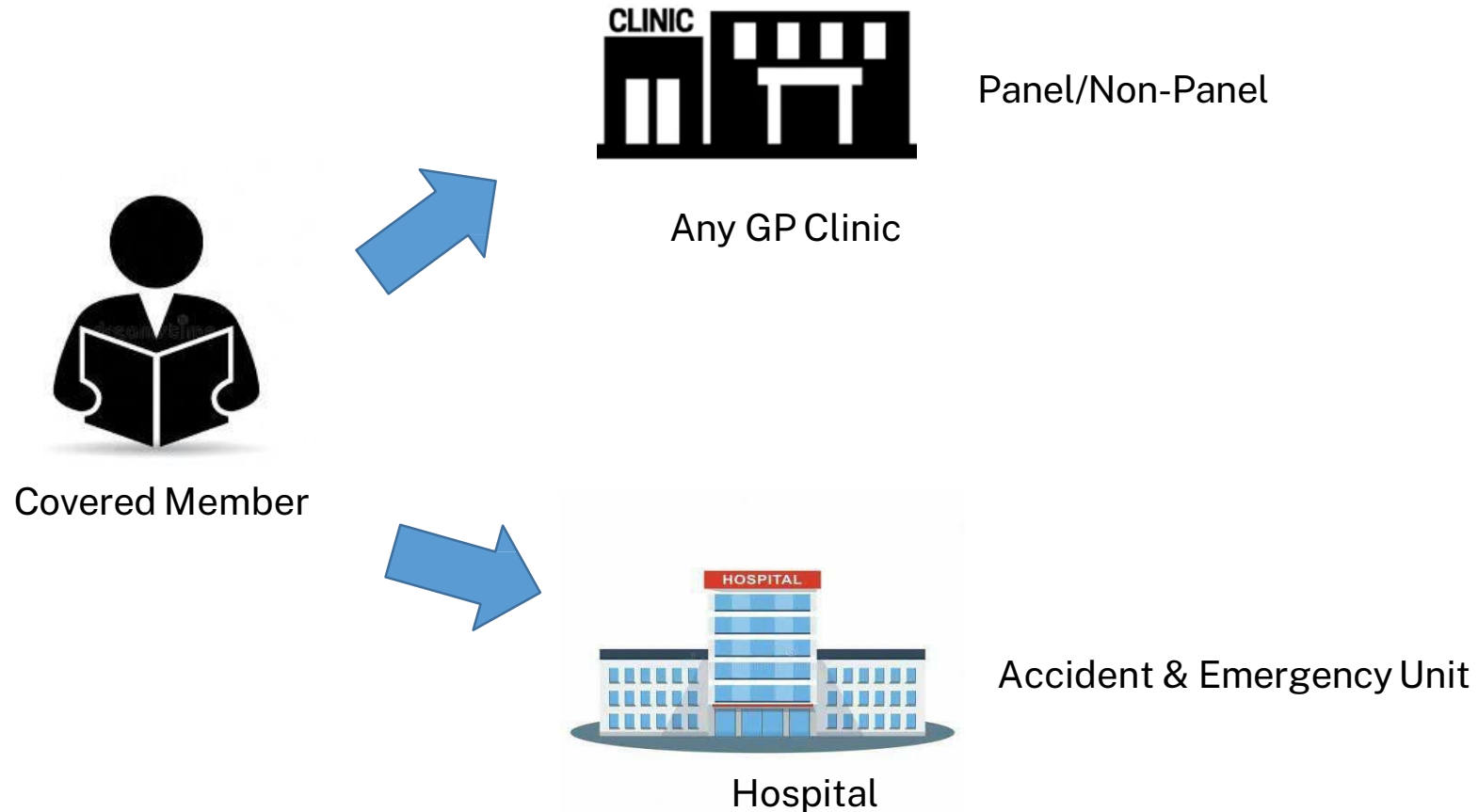
Please inform EMGS immediately if you lose your Healthcare Card



Process Flow for Issuance of Guarantee Letter (GL)



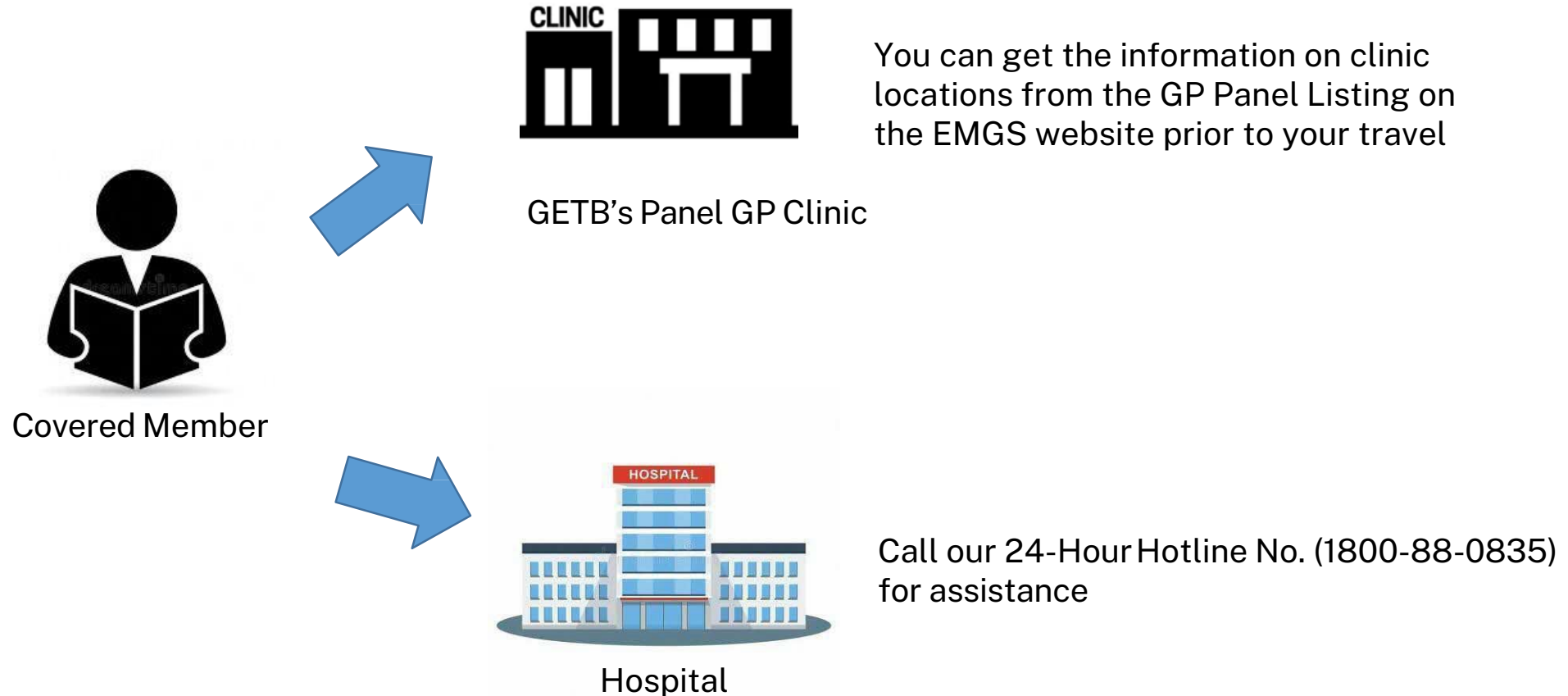
What to do during Emergency?



What constitute an Emergency?

Emergency is an illness or injury that is life or limb threatening which need immediate medical attention.

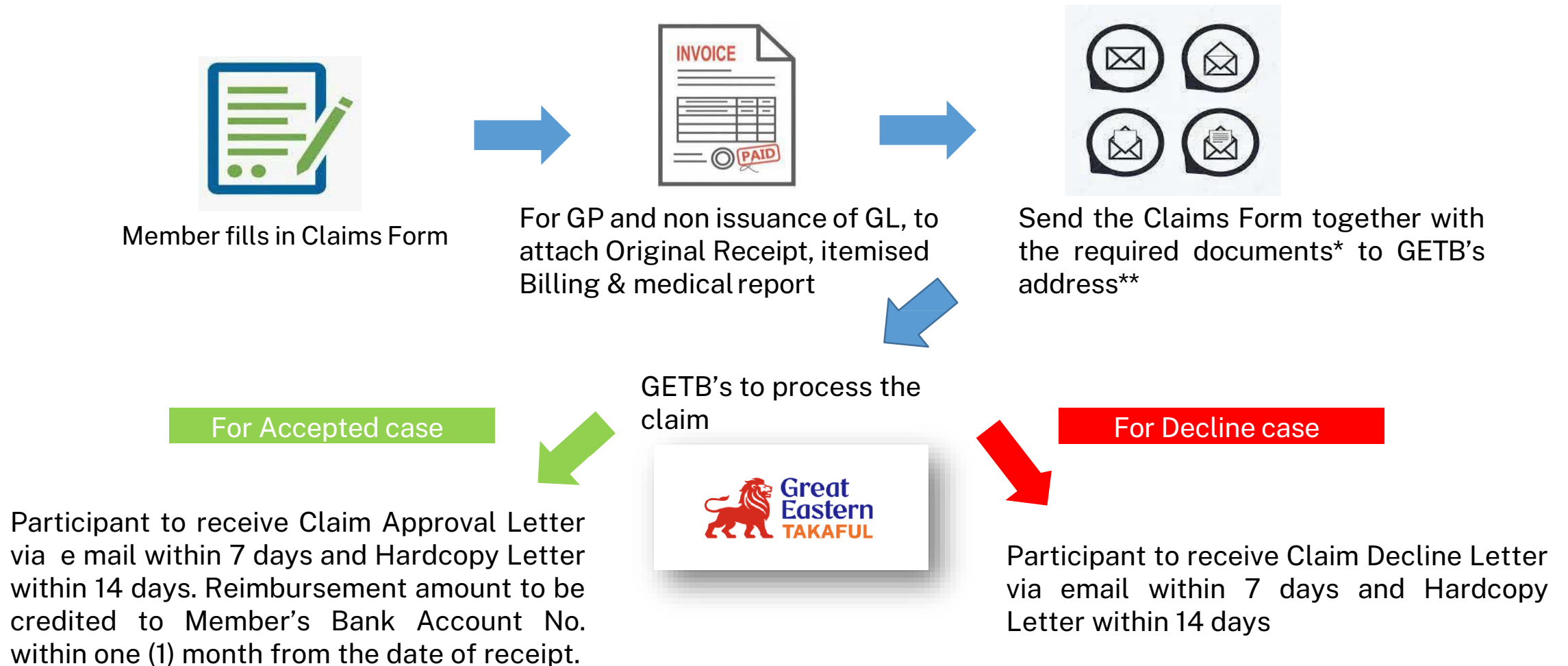
Seeking treatment when Travelling



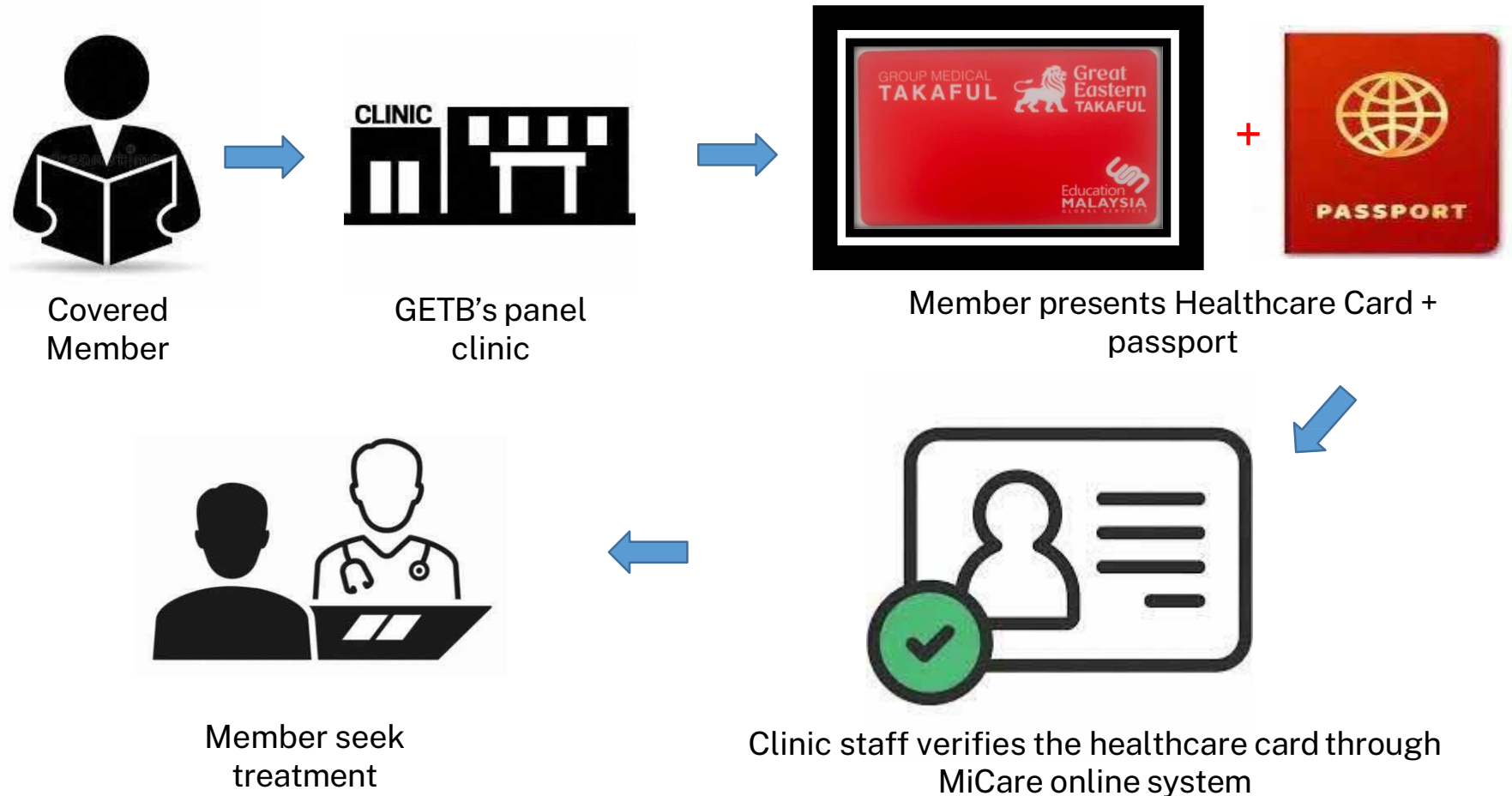
Please note that treatment outside Malaysia is NOT COVERED under this EMGS benefits

Process Flow

Reimbursement for Non-Panel GP Clinic Claims or Non-Issuance of GL for Inpatient Claims



Visiting Panel GP Clinic



You can only visit a non panel clinic in an Emergency or there are no Panel GP Clinics within a 5km radius of your location. Log on to EMGS website for the Directory of Panel GP Clinics

Enquiries



Medical Benefits & Coverage

24 - Hour Hotline No.
1-800-88-0835

Issuance of Guarantee Letter (GL) MiCare

24 - Hour Hotline No.
1-800-88-0835



Email Address

emgsenquiries@greateasterntakaful.com

Types of Claim

Reimbursable Claims	Non-Reimbursable Claims
Emergency Outpatient Treatment at Hospital Accident & Emergency Unit	Non-Covered or excluded services, treatments and medication
Outpatient Government Hospital treatment	Claim from non-Panel GP Clinics
No Panel GP Clinics within 5km of your location	Panel Claims without Healthcare Card
Panel GP Clinic closed	Treatment done outside of Malaysia
Waiting for new Member ID Card/Loss of Member ID Card	Specialist claims without referral letter from panel clinic
Non-Panel emergency claim	



Thank you